

Translated English of Chinese Standard: GB/T19001-2016

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NATIONAL STANDARD OF THE  
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**GB/T 19001-2016 / ISO 9001:2015**

Replacing GB/T 19001-2008

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## **Quality Management Systems – Requirements**

(ISO 9001:2015, IDT)

质量管理体系 要求

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## Foreword

This Standard was drafted as per the rules specified in GB/T 1.1-2009.

This Standard was one of the core standards of GB/T 19000 family.

This Standard replaced GB/T 19001-2008 *Quality Management Systems – Requirements*.

Compared with GB/T 19001-2008, this Standard has the major technical changes besides the editorial modifications:

- Adopt the high-level structure given in Annex SL of the ISO Supplementary Provisions of Part 1 in the ISO/IEC Guidelines;
- Adopt risk-based thinking;
- Fewer prescriptive requirements;
- More flexible requirements for documented information;
- Improve the applicability of the service industry;
- More emphasis on the organizational environment;
- Strengthen the requirements for leadership;
- Pay more attention to achieving expected process results to enhance customer satisfaction.

Annex A gives a more detailed description of the changes relative to GB/T19001-2008.

This Standard uses translation method to equivalently adopt ISO 9001:2015 *Quality Management Systems – Requirements* (English Version).

This Standard was proposed by and under the jurisdiction of National Technical Committee for Standardization of Quality Management and Quality Assurance (SAC/TC 151).

Drafting organizations of this Standard: China National Institute of Standardization; Certification and Accreditation Administration of the People's Republic of China; Chinese Certification and Accreditation Association; China National Accreditation Center for Conformity Assessment; China Quality Certification Center; Tianjin Huacheng Certification Center; China Classification Society Certification Company; Shenzhen Huantong Attestation Center Co., Ltd.; China Xinshidai Certification Center; Fangyuan Sign Certification Group Co., Ltd.; Beijing New Century Inspection &

# Quality Management Systems – Requirements

## 1 Scope

This Standard specifies requirements for a quality management system when an organization:

- a) needs to demonstrate its ability to consistently provide products and services that meet customer and applicable statutory and regulatory requirements, and
- b) aims to enhance customer satisfaction through the effective application of the system, including processes for improvement of the system and the assurance of conformity to customer and applicable statutory and regulatory requirements.

All the requirements of this Standard are generic and are intended to be applicable to any organization, regardless of its type or size, or the products and services it provides.

NOTE 1: In this Standard, the terms “product” or “service” only apply to products and services intended for, or required by, a customer.

NOTE 2: Statutory and regulatory requirements can be expressed as legal requirements.

## 2 Normative References

The following documents are essential to the application of this document. For the dated documents, only the versions with the dates indicated are applicable to this document; for the undated documents, only the latest version (including all the amendments) is applicable to this document.

GB/T 19000-2016 Quality Management Systems - Fundamentals and Vocabulary (ISO 9000:2015, IDT)

## 3 Terms and Definitions

For the purpose of this document, the terms and definitions given in GB/T 19000-2016 apply.

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